



**PIEDMONT COMMUNITY HEALTH PLAN, INC.**

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**Piedmont Community Health Plan (Piedmont)  
covers coronavirus testing and treatment coverage for members**

Lynchburg, VA (March 10, 2020): As part of our commitment to improving health in the communities we serve, Piedmont announces it will help members manage testing and treatment for the coronavirus, also known as COVID-19.

Effective immediately, for all Commercial Fully-Insured Plan and Exchange Plan members, Piedmont will:

- Waive out-of-pocket member costs associated with COVID-19 diagnostic testing which takes place at any in-network lab location. Prior authorization is not required for diagnostic services related to COVID-19 testing.
- Waive out-of-pocket member costs for telehealth services at Centra 24/7.
- Permit online mental health counseling to all members at in-network providers.

The above benefits are available for services performed through June 30, 2020.

In addition, Piedmont's pharmacy benefits manager, CVS Caremark, is now waiving early refill limits on 30-day prescriptions for maintenance medications at any in-network pharmacy. Also, beginning immediately, CVS Pharmacy will waive charges for home delivery (where available) of all prescription medications.

"We are committed to supporting our members and eliminating barriers to their care" said Richard Tugman, Chief Executive Officer of Piedmont Community Health Plan. "Piedmont is taking the COVID-19 virus seriously and assisting our members to help them protect themselves and their families."

Laura Campbell RN, Piedmont's Director of Medical Management noted, "We suggest that patients seek medical care via primary care or through our telehealth options, such as Centra 24/7, to avoid potential risk of infection by gathering in emergency rooms and urgent care facilities. We also recommend that you should take these steps to help prevent the spread of this illness or other illnesses, including the flu:

- Wash your hands often with soap and water for at least twenty seconds or use an alcohol based hand sanitizer with at least 60% alcohol if soap and water are not readily available,
- Cover your mouth and nose when you cough or sneeze,
- Stay home when you're sick, and
- Call your doctor's office and/or use an approved telehealth option if you think you are ill.

For more information about COVID-19, please visit the Centers for Disease Control and Prevention website. To learn more about Piedmont, please visit: [www.pchp.com](http://www.pchp.com).

#### **About Piedmont Community Health Plan (Piedmont)**

Piedmont, based in Lynchburg Virginia, provides health insurance coverage to more than 25,000 commercial and Exchange members. Piedmont is Central Virginia's only locally owned and operated health insurance provider. It plays an important role in the community by helping to control healthcare costs through regionally based coverage that often is less expensive than competitors, and by providing a competitive advantage to the region's medical service providers. Piedmont is wholly owned by the Centra Healthcare System.