



May 15, 2024

Piedmont Community Health Plan, Inc.

Dear Provider,

Please take notice that Piedmont Community Healthcare, Inc. (**PCHC**) and Piedmont Community Healthcare HMO, Inc. (**PHMO**) (collectively, **Piedmont**), will uniformly terminate all coverage in the small group (**SG**) and large group (**LG**) health insurance markets in Virginia, effective December 31, 2024.

Notice has been provided to the Commonwealth of Virginia Bureau of Insurance and each plan sponsor and all members (i.e., covered participants/beneficiaries) of the SG and LG health plans issued by either PCHC or PHMO.

Piedmont will no longer provide administrative services to any self-funded clients after December 31, 2024, in conjunction with the above exit of SG and LG insurance.

All existing Piedmont services and support will continue to be provided through the Termination Effective Date, and each Piedmont Issuer will continue to process claims and provide related support for dates of service occurring prior to the coverage termination date, in a manner that meets all regulatory and administrative requirements and Piedmont's contractual responsibilities.

With the above in mind, please note that it is **business as usual** for all members who are covered through Piedmont until December 31, 2024. Piedmont will continue to provide coverage for its members through the rest of this calendar year (i.e., through December 31, 2024). And Piedmont will, of course, fulfill all its coverage obligations to members and contractual commitments to providers, including claims adjudication and payment.

We have informed our members of these changes.

We value your partnership, and we will keep you informed of any additional changes that may impact your support of Piedmont membership.

With best regards,

Betty Walters

Vice President Provider Network Development and Provider Relations