



Sent via USPS and/or Email

August 15, 2024

Dear 2024 Current and Former Piedmont Small Group and Large Group Clients, Members, Brokers and Providers:

This is a final reminder that Piedmont Community Healthcare, Inc. (**PCHC**) and Piedmont Community Healthcare HMO, Inc. (**PHMO**) (collectively, the **Piedmont Issuers**), will terminate all coverage in the small group (**SG**) and large group (**LG**) markets effective 11:59:59 P.M. on December 31, 2024 (the **Termination Effective Date and Time**). Accordingly, your existing SG or LG coverage will terminate as follows:

- (1) *for effective dates of coverage that began sooner than January 1, 2024*, the date coverage will terminate as specified in your policy, or
- (2) *for effective dates of coverage that began on or after January 1, 2024*, the Termination Effective Date and Time (i.e., 11:59:59 P.M. on December 31, 2024).

The Piedmont Issuers will not renew any coverage in the SG or LG markets for 2025 or beyond.

This notice is being provided to the Commonwealth of Virginia Bureau of Insurance and each plan sponsor and all covered participants/beneficiaries of the SG and LG health plans issued by either of the Piedmont Issuers, PCHC and PHMO.

All existing Piedmont services and support will continue to be provided through the Termination Date and Time, and each Piedmont Issuer will continue to process claims and provide related support for dates of service occurring prior to the coverage termination date, in a manner that meets all regulatory and administrative requirements and the Piedmont Issuers' contractual responsibilities.

Piedmont will continue to retain business and medical records in accordance with applicable regulations. Members may obtain copies of their medical records by contacting Piedmont (currently at 800-400-7247).

Companies who are active Group Clients are encouraged to speak with their broker to coordinate next steps.

We sincerely thank all who have supported and assisted Piedmont with its insured business over our many years of service. It has been a privilege to serve the residents of Central Virginia.

Sincerely,

Ryan K. Ziemann
Interim CEO

A handwritten signature in black ink, appearing to read "R. Ziemann".

2316 Atherholt Road, Lynchburg, VA 24501
(434) 947-4463 • 1-800-400-PCHP
Fax (434) 947-3670