



CENTRA



FARMVILLE-AREA

Community Health Needs Assessment - Implementation Plan

2025-2028

**TOWN OF FARMVILLE AND AMELIA, BUCKINGHAM, CHARLOTTE, CUMBERLAND,
LUNENBURG, NOTTOWAY, & PRINCE EDWARD COUNTIES**

Approved by Centra Board of Directors April 28, 2025

Approved by Centra Southside Board of Directors April 30, 2025

Centra Community Health: <https://www.centrahealth.com/community-resources/community-health#chna>

Centra Southside Community Hospital

TABLE OF CONTENTS

A. ORGANIZATIONAL OVERVIEW	2
B. SCOPE AND PURPOSE OF THE IMPLEMENTATION PLAN	3
C. SERVICE AREA AND TARGET POPULATION	4
D. PRIORITY NEEDS IDENTIFIED IN 2024 FARMVILLE AREA COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA)	5
<hr/>	
E. DEVELOPMENT OF THE 2025 – 2028 CENTRA SOUTHSIDE COMMUNITY HOSPITAL IMPLEMENTATION PLAN	8
a. Centra Implementation Plan Leadership Team	8
b. South Central Virginia Nonprofit Network	9
c. Piedmont Health District Community Health Improvement Plan (CHIP)	10
<hr/>	
F. PRIORITY NEEDS TO BE ADDRESSED	11
G. PRIORITY NEEDS NOT ADDRESSED	21
H. RESOURCES	22
I. ONGOING MONITORING AND EVALUATION	23
J. PLAN APPROVALS AND DISSEMINATION	24
<hr/>	
K. APPENDIX	25
Farmville Area Community Resources	26
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2025–2028 IMPLEMENTATION PLAN

Centra Southside Community Hospital
(Farmville Area)

Activity	Date
Farmville Area Community Health Needs Assessment (CHNA) approval <ul style="list-style-type: none"> • Centra Community Benefit Committee • Centra Southside Community Hospital Board of Directors • Centra Health Board of Directors 	<p>November 22, 2024 December 4, 2024</p> <p>December 9, 2024</p>
Date CHNA was required to be adopted	<p>December 31, 2024</p>
Farmville Area Implementation Plan approval <ul style="list-style-type: none"> • Centra Health Board of Directors • Centra Southside Community Hospital Board of Directors 	<p>April 28, 2025 April 30, 2025</p>
Date Implementation Plan was required to be adopted	<p>May 15, 2025</p>



A. ORGANIZATIONAL OVERVIEW

Centra Health (Centra) is a regional nonprofit healthcare system based in Lynchburg, Virginia. With more than 7,500 employees, 550 employed providers and physicians and a medical staff of nearly 1,100 providing care in 50 locations, Centra serves over 500,000 people as the dominant provider of critical medical services in central and southern Virginia.

Centra was created in 1987 through the merger of Lynchburg General (LGH) and Virginia Baptist (VBH) Hospitals. In 2006, Southside Community Hospital (CSCH) in Farmville became a Centra affiliate. In 2014, Centra acquired full ownership of Bedford Memorial Hospital (BMH), in the town of Bedford, which is its fourth hospital. In addition to these flagship facilities, the system includes Centra Specialty Hospital, a long-term acute care hospital, a regional standalone emergency department, health and rehabilitation centers, a cancer center, a nursing school and sites and providers serving a geography of approximately 9,000 square miles. Centra services also include residential and outpatient mental health facilities, home health, palliative care, hospice programs, mammography centers, a sleep disorders center and a center for wound care and hyperbaric

medicine. Centra is home to the Central Virginia Center for Simulation and Virtual Learning, the only center in Virginia that offers a full range of simulation experiences. In October 2024, Centra welcomed Richard Tugman to the role of president and Chief Executive Officer.

Centra Southside Community Hospital (CSCH), located in Farmville, Virginia is a 116-bed full-service acute care facility with a state-of-the art birth center, serving as a medical hub for an eight-county region. Each year, Southside has approximately 4,000 admissions and sees more than 30,000 patients in its emergency department. The hospital has a long rich history in the community that started in 1925 when a group of citizens set out to obtain a hospital that would serve all residents as well as measure up to “big city” standards of medicine in a rural setting. CSCH has been the healthcare center of Southside Virginia since opening its doors on November 9, 1927. Since then, it has operated on a non-profit basis whose mission is “improving the health and quality of life for the communities we serve”. The hospital now serves the residents of Amelia, Appomattox, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward Counties.



B. SCOPE AND PURPOSE OF THE IMPLEMENTATION PLAN

The scope of this Implementation Plan pertains to Centra Southside Community Hospital.

The completion of both the triennial Community Health Needs Assessment (CHNA) and successful execution of the associated Implementation Plan ensures compliance with the Patient Protection and Affordable Care Act of 2010 which is promulgated in regulation by the Internal Revenue as documented annually in Centra's Form 990- Schedule H. The 2025-2028 Centra Southside Community Hospital Implementation Plan has been prepared to comply with federal tax law requirements set forth by the Department of the Treasury, Internal Revenue Service, 26 CFR Parts 1 and 53 and reflects the final rules issued on December 31, 2014. This Implementation Plan describes Centra Southside Community Hospital's planned response to the needs identified in the 2024 Farmville Area CHNA. For information about the 2024 CHNA process and for a copy of the report please visit <https://www.centrahealth.com/community-resources/community-health#chna>.

Centra defines its triennial Community Health Needs Assessment (CHNA) and Implementation Plan as a

continuous process for evaluating the health needs of the communities served. It is used to support the system's mission which is *"to improve the health and quality of life for the communities we serve."* Beginning in 2024, following a refreshed view of market dynamics, health care projections relevant to our communities, and various financial factors, Centra leadership refined their strategic and capital plans. We will continue the evolution of the health system as a community-centered healthcare provider with convenient access to the services needed to support the health and wellness of our populations. Both the CHNA and Implementation Plan will help inform the design and execution of services, programs, and partnerships in response to identified unmet community health needs.

Lastly, the CHNA and Implementation Plan are used to guide the actions of Centra's Board of Directors' Community Benefit Committee, which is responsible for ensuring Centra meets the requirements of Section 501(c)(3) of the Internal Revenue Code thus maintaining its non-profit status.



C. SERVICE AREA AND TARGET POPULATION

The service area for the 2025-2028 Farmville Area Implementation Plan includes the Town of Farmville and the counties of Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, & Prince Edward.

The target population is defined as (1) the medically underserved, low-income, or minority populations and those suffering from chronic disease; (2) the geographic area served by the hospital(s); and (3) targeted populations served by the hospital(s) (i.e., children, women, seniors, cancer patients).

The healthcare landscape across the country, and in Centra's service areas, is changing rapidly and there is significant uncertainty due to the political dynamics at the federal level. We must anticipate and adapt to changing patient needs and expectations, demographics, government and payer policies, technology impacts and the need to attract and retain a top team of caregivers.

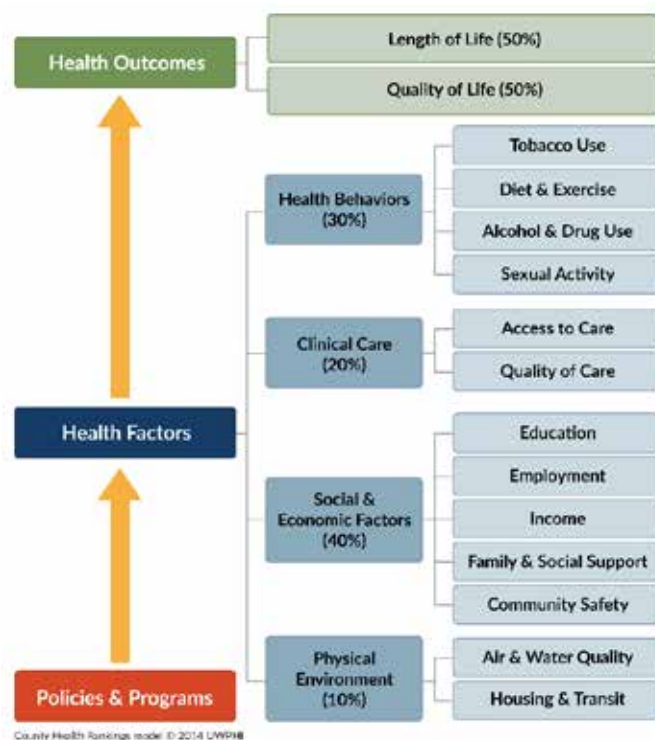
Finally, Centra is committed to ensuring that this Implementation Plan provides programs, resources, and outreach that closes health gaps in needy communities, allowing everyone to be as healthy as possible, regardless of where they live, their background, or abilities.



D. PRIORITY NEEDS IDENTIFIED IN 2024 FARMVILLE AREA COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA)

The 2024 Farmville Area Community Health Needs Assessment (CHNA) “lifted the voice of the community” (primary data) and included a collection of over 75 sources of publicly available secondary data. In addition, information about existing community resources was gathered. Primary data included findings from a Community Health Survey, Stakeholders’ Focus Group, and Target Population Focus Groups.

The data collected for the CHNA is reported using the framework for County Health Rankings and Roadmaps, a collaboration between the University of Wisconsin Population Health Institute and the Robert Wood Johnson Foundation. The work is rooted in a deep belief in health equity, the idea that everyone has a fair and just opportunity to be as healthy as possible, regardless of race, ethnicity, gender, income, location, or any other factor. Released annually, the rankings are based on a model of population health that emphasizes the many factors, that if improved, can help make communities healthier places to live, learn, work and play. (<http://www.countyhealthrankings.org/>)



Until 2024, these rankings, released annually, measure the health of a community, and rank them against all other counties within a state. In Virginia, there are 133 localities that are ranked annually. The County Health Rankings for the Farmville service area for 2021-2023 are in the 3rd to 4th quartile for “Health Outcomes”, which is a measure of morbidity and mortality and how healthy a locality is today, and for “Health Factors”, which represent the factors that influence the health of a community in the future.

County Health Rankings

Locality	2021		2022		2023		3 YR Change	
	Health Outcomes	Health Factors	Health Outcomes	Health Factors	Health Outcomes	Health Factors	Health Outcomes	Health Factors
Amelia	74	70	87	86	87	94	13	24
Buckingham	87	124	82	119	81	122	-6	-2
Charlotte	116	122	118	121	115	118	-1	-4
Cumberland	93	103	80	91	72	85	-21	-18
Lunenburg	126	121	122	113	121	113	-5	-8
Nottoway	104	118	102	115	100	108	-4	-10
Prince Edward	92	95	92	92	97	86	5	-9

Note: “1” equals best; “133” equals worst. In Virginia, Health Outcome and Health Factor Ranks are by quartiles as follows 1st quartile (1 to 33); 2nd quartile (34 to 66); 3rd quartile (67 to 100); 4th quartile (101 to 133).

Change: ‘minus (-)’ equals improving; ‘plus (+)’ equals worsening

WORSE
BETTER

In 2024, the County Health Rankings & Roadmaps introduced several key updates to enhance the assessment and comparison of health across U.S. counties. Notably, the changes include a shift from purely state-based comparisons to tools that allow for direct comparisons across all counties nationwide. This new approach aims to provide a more comprehensive understanding of health outcomes regardless of state boundaries. Counties are assigned composite scores for health outcomes and health factors that fall into (1 of 10) for health outcomes and or (1 of 9) for health factors, grouping localities in terms of healthiest to least healthiest counties in the country. The lower the number, the healthier the locality.

The updated framework now emphasizes factors like housing affordability, income levels, educational attainment, and access to recreational spaces. Additionally, the data incorporates more nuanced racial and ethnic groupings, better reflecting diverse community identities based on updated census information. New visualization tools also help to present data on health outcomes (like life expectancy) and health determinants more clearly, aiming to support local and national initiatives for health equity.

The County Health Rankings for the Farmville Area for 2024 reveal distinct changes in which locality is considered healthier as compared to others in the service area. Based on these new metrics, Charlotte, Lunenburg, Nottoway, Prince Edward, and Amelia counties are the healthiest localities for “Health Outcomes” and all counties are in the healthiest localities range for “Health Factors”. With the previous methodology, these counties were in the lower quartiles in Virginia (least healthy).

Health Outcomes		
County	National Group Rank	Health Group Range
Charlotte	3	0.95 to 1.42
Lunenburg	4	0.56 to 0.95
Nottoway	5	0.22 to 0.56
Prince Edward	5	0.22 to 0.56
Amelia	5	0.22 to 0.56
Buckingham	6	-0.1 to 0.21
Cumberland	6	-0.1 to 0.21

Health Factors		
County	National Group Rank	Health Group Range
Lunenburg	3	0.23 to 0.47
Charlotte	3	0.23 to 0.47
Buckingham	3	0.23 to 0.47
Nottoway	3	0.23 to 0.47
Amelia	4	0 to 0.23
Prince Edward	4	0 to 0.23
Cumberland	5	-0.22 to 0



The 2024 Farmville Area Prioritization of Needs Top 10 rankings follow. These priority areas are based on the importance placed on areas of need identified in primary data collected through the Community Health Survey, Stakeholders' Focus Group, and Target Population Focus Group, thus "lifting the voice of the community". They are reflective of the County Health Rankings' Health Factors and Health Outcomes and were used in developing this Implementation Plan.

2024 Centra Farmville Area Top 10 Ranked Priority Areas of Need

1	Access to Healthcare Services
2	Mental Health and Substance Use Disorders & Access to Services
3	Food Insecurity & Nutrition
4	Homelessness and Housing
5	Transportation
6	Aging & Eldercare
7	Issues Impacting Children & their Families: <ul style="list-style-type: none"> • Child Abuse & Neglect • Childcare
8	Employment / Job Assistance
9	Financial Stability & Assistance
10	Chronic Disease

Note: Shaded areas indicate new Priority Areas of Need for the Farmville Service Area in 2024



E. DEVELOPMENT OF THE 2025 - 2028 SOUTHSIDE COMMUNITY HOSPITAL IMPLEMENTATION PLAN

Centra Southside Community Hospital's 2024 Community Health Needs Assessment (CHNA) was designed to “lift the voice of the community” through collaboration with key stakeholders and community members who were part of a Community Health Assessment Team (CHAT). This team ensured rigorous data collection and community engagement that ultimately led to the Prioritization of Needs and the development of the 2025-2028 Farmville Area Implementation Plan.

Upon the completion and approval of the 2024 Farmville Area CHNA, work began in January 2025 to develop a Centra Southside Community Hospital Implementation Plan for the Farmville Area led by Centra Community Health Services and a Centra Implementation Planning Leadership Team.

Ea. CENTRA IMPLEMENTATION PLAN LEADERSHIP TEAM

The 2025-2028 Centra Southside Community Hospital implementation planning process was led by Centra's Community Health Services team. The Centra Implementation Plan Leadership Team, composed of key Centra executive leaders, including the Vice Presidents (VP)/Chief Executive Officers (CEO) and Chief Nursing Officers for Centra hospitals, were instrumental in the development of the plan.

Team members include:

2025-2028 Centra Implementation Plan Leadership Team

Team Member	Affiliation
Dr. Giuliana Allega	Executive Medical Director, Primary and Urgent Care Services
Thomas Angelo	VP & CEO, Centra Southside Community Hospital
James Bryant	VP Emergency Services
Jim Frenchik	President, Centra Lynchburg General & Virginia Baptist Hospitals
Ismael Gama	VP Behavioral Health Services
Jason Hawthorne	VP Performance Excellence
Mary Kirby	Community Engagement & Events Coordinator, Centra Bedford Memorial Hospital
Claudia Meinhard	VP Chief Nursing Officer, Centra Southside Community Hospital
Tom Morales	SVP Chief Strategy Officer
Kerry Mossler	Community Relations Program Manager, Centra Southside Community Hospital
Jade Rioux	Coordinator, Centra Community Health
Kristi Sink	VP Ambulatory Care Service Line
Tabatha Sprouse	Senior Director Transport & Call Center
Stacey Vaught	Hospital President, Centra Bedford Memorial Hospital
Carrie White	Chief Nursing Officer, Centra Bedford Memorial Hospital
Patricia Young	VP, Centra Community Health
Team Support	Affiliation
Blair Marketing	2025-2028 Centra Implementation Plan Publisher
Taylor Cooke	Marketing Business Partner, Centra Marketing
Jaylin Davis	Administrative Senior Assistant, Centra Community Health
Diana Pace	Executive Assistant

A series of two meetings were held with the Leadership Team on January 23, 2025, and March 13, 2025. Team members participated in the following activities:

- **Ranked the top three to five Priority Areas of Needs for the service area that will be addressed by Centra**
 - Identified policies, programs, and resources already available to address the needs
 - Identified additional resources and partnerships needed to address gaps and barriers
 - Developed 3-year goals to address the priority needs
 - Developed strategies to support the goals and considered whether these strategies were measurable, realistic, as well as considering organizational capacity and resources, and opportunities for community collaboration
 - Developed evaluative measures for the goals and/or strategies
- **Identified which priority needs will not be addressed by Centra and why**

Eb. SOUTH-CENTRAL VIRGINIA NONPROFIT NETWORK

The ***South-Central Virginia Nonprofit Network (SCVNN)*** is a volunteer collaboration of area nonprofits coordinating support of the communities in the Farmville area as well as the nonprofits who serve these communities. Currently, SCVNN hosts monthly peer-led online meetings to maintain situational awareness of community needs and activities, provide mutual support within the non-profit organizations in the Piedmont Health District region, and assist with the personal, professional, and community development of its members. The Network is currently hosted by Piedmont Senior Resources.

Founded during the pandemic, the mission of SCVNN was to provide a comprehensive list of essential services and resources that support individuals and families in the seven-county service area. The focus was on providing resource information that addressed:

- **Meeting critical needs such as food, shelter or other resources essential for daily living.**
- **Nonprofits or state/government agencies.**
- **Locally based or regional/national organization with a local presence.**
- **Faith groups providing a specific essential service to the community.**

Post-pandemic, the focus of the group is communication and improvement of quality of life and tackling the important issues brought to light by the Centra Farmville Area Community Health Needs Assessment. At all times, the group exists in a state of readiness to renew its communication, coordination, and support in areas of need, as activated during the pandemic.

The SVCNN website (scvnn.org) is currently dormant, but group members offer resource information by county, special populations (i.e., older adults, persons with disabilities, and veterans) and services focused on:

- **Immune System Health**
- **Domestic Violence**
- **Education**
- **Employment**
- **Family**
- **Financial Assistance**
- **Food**
- **General**
- **Health and Wellness**
- **Housing and Utilities**
- **Legal**

Many members of SCVNN were represented on the 2024 Farmville Area Community Health Assessment Team (CHAT).

Ec. PIEDMONT HEALTH DISTRICT COMMUNITY HEALTH IMPROVEMENT PLAN (CHIP)

The **Piedmont Health District (PHD)** serves Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, and Prince Edward counties. PHD's mission is to achieve and maintain optimum personal and community health for the residents of the Piedmont Health District by emphasizing health promotion, disease prevention, and environmental protection. PHD's extensive services include Nursing, Environmental Health, Vital Records, WIC, epidemiology services, maternal-child health education, and Population Health (community engagement and outreach, grants coordination, Community Health Workers (CHWs), and communications). The integration of CHWs has bridged the gap between the health department and the community, ensuring effective health initiatives, resource access, and education on safe sleep and car seat installation. PHD plans to leverage the CHNA by working collaboratively with community partners to create a data-driven Community Health Improvement Plan (CHIP) to enhance the community's overall well-being and influence targeted health interventions.

Piedmont Health District is focusing on:

- **Transportation**
- **Food Insecurity**
- **Substance use disorders with an increased emphasis on addressing substance use with support from Opioid Abatement Authority (OAA) funds**
- **Housing**

The Piedmont Health District participates in two separate coalitions focused on addressing transportation and food insecurity & nutrition in the Farmville Area. These coalitions include participants from Centra, Piedmont Senior Resources, STEPS, Crossroads CSB, the Virginia Department of Social Services, LOC Family Services, FACES Food Pantry, Crewe Cares, Amelia County Food Pantry, and a host of other dedicated partners.



F. PRIORITY NEEDS TO BE ADDRESSED

The **Priority Areas of Needs** to be addressed by Centra Southside Community Hospital and its 2025-2028 Implementation Plan includes the following:

- **Access to Healthcare Services***
- **Mental Health and Substance Use Disorders & Access to Services***
- **Food Insecurity & Nutrition***

In 2025, all Centra hospitals located in Bedford, Farmville, and Lynchburg, Virginia are aligning their strategies and goals by prioritizing Access to Healthcare Services; Mental Health and Substance Use Disorder; and Food Insecurity & Nutrition. These shared focus areas reflect ongoing challenges voiced by community members across the Centra footprint.

All counties in the Farmville Service Area are designated as federal Medically Underserved Areas and as Health Professional Shortage Areas for Primary Care, Mental Health, and Dental. In addition, the 2024 Farmville Community Health Survey highlighted persistent gaps in care and support services, with 57% of respondents identifying mental health problems as a major health condition affecting the community, and 59% ranking access to healthy foods as a critical health factor.

Addressing these priorities requires continued collaboration with local partners, organizations, and community members. As the largest health system in the region, Centra will continue to lead efforts to improve access and reduce barriers to care.

**Priority Areas of Need that will be addressed across the entire Centra service region*

Centra Southside Community Hospital 2025-2028 Implementation Plan

Service Area:	Town of Farmville, Counties of Amelia, Buckingham, Charlotte, Cumberland, Lunenburg, Nottoway, Prince Edward
Target Population:	(1) Medically underserved, low-income or minority populations & those suffering from chronic disease; (2) Geographic area served by the hospital; (3) Targeted populations (i.e. children, women, seniors, cancer patients).
Priority Areas of Focus:	<ul style="list-style-type: none"> • Access to Healthcare Services • Mental Health & Substance Use Disorders and Access to Services • Food Insecurity & Nutrition

Please Note: The timeline for the following workplans is: **Year 1** = 2025–2026 | **Year 2** = 2026–2027 | **Year 3** = 2027–2028



Priority Area: Access to Healthcare Services

Goal: Expand access to high-quality healthcare that reflects the needs of those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Improve access to care by hosting free community-based health screenings that connect individuals to primary and preventive services, raise awareness of chronic conditions, and promote early intervention and follow-up care.	K. Mossler	<ol style="list-style-type: none"> Schedule regular screenings addressing healthcare needs in the community Partner with local non-profit organizations, churches, or schools (if applicable) to secure screening locations and recruit participants. Recruit clinical volunteers and staff support for events. Integrate screenings with referral pathways to Centra primary care and specialty services or other community-based services. Develop follow-up process for individuals with abnormal results. 	Years 1–3	Farmville Area	Lions Club Centra Southside Community Hospital & Centra Heart & Vascular Services Virginia Department of Health Centra Pearson Cancer Center	<ol style="list-style-type: none"> Number of participants screened Number of follow-ups for individuals with abnormal results 	Reduce barriers to access and address the healthcare needs of the communities we serve
Expand primary and specialty care access by increasing provider coverage and recruitment in the primary service area, ensuring timely and high-quality patient care.	A. Mabry S. Albert G. Allega S. Knight K. Sink	<ol style="list-style-type: none"> Focused recruitment strategy for 4 net new primary care providers - 2 MD (2025 & 2027) and 2 APP's (2026-2027) in the Farmville service area No focused recruitment strategy to hire new specialty providers from 2025-2028 in the Farmville service area 	Years 1–3	Enterprise	Centra Provider Recruitment Team Centra Human Resources & Finance Centra Medical Group (CMG)-Ambulatory Care	<ol style="list-style-type: none"> Number of providers recruited annually and assigned practice site Utilization data- next available appointment; number of completed appointments; no-shows 	Grow and retain the Centra provider base to meet community needs and enhance access
Enhance access and experience in primary and urgent care through web-based self-scheduling that streamlines entry to services, laying the foundation for an accessible, system-wide digital front door.	S. Knight G. Allega K. Sink	<ol style="list-style-type: none"> Evaluate Kyru platform; develop workflows & staff training; pilot online scheduling at Forest Urgent Care & 6 Centra Medical Group (CMG) Primary Care locations Evaluate Year 1 one findings; apply learnings; and expand to additional providers 	Year 1 Years 2–3	Enterprise	Kyru online scheduling platform	<ol style="list-style-type: none"> Timely deployment of Kyru platform to support pilot. Volume of appointments scheduled using Kyru. Patient and provider satisfaction rates 	Enhancing a distributed ambulatory network enabled by expanded digital health capabilities and targeted process improvements
Utilize telehealth in primary and urgent care to support access and maintain continuity with existing providers amid evolving CMS guidance.	T. Sprouse P. Young G. Allega P. Brown	<ol style="list-style-type: none"> Current telehealth flexibilities per CMS set to expire 9/30/2025. If extended, continue current primary care and urgent care services. If not extended, offer telehealth services at clinic locations designated as rural including Buckingham, Burkeville, Keysville, and Farmville. 	Year 1 & ongoing	Enterprise	CMS Telehealth Regulatory Updates S. Kwasniewski, NP-Urgent Care Telehealth Nurse Practitioner (supporting primary care overflow)	<ol style="list-style-type: none"> Telehealth visits- Primary Care & Urgent Care (Availability of 20 appointments/day for Urgent Care) Utilization of telehealth- Telehealth PowerBI Dashboard Patient satisfaction 	Enhancing a distributed ambulatory network enabled by expanded digital health capabilities and targeted process improvements

Priority Area: Access to Healthcare Services *(continued)*

Goal: Expand access to high-quality healthcare that reflects the needs of those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
<p>Support continued safe transitions from hospital to home for Medicare and Medicare Advantage patients through Transitional Care Management (TCM), using clinical navigators to coordinate follow-up care and community resources that reduce readmissions and improve long-term outcomes.</p>	<p>S. Brown K. Cartwright T. Williams</p>	<ol style="list-style-type: none"> 1. Clinical Navigators track daily and coordinate care for patients discharged from all 4 hospitals who have identified as having a CMG PCP. 2. Based on readmission risk, processes in place to determine how often Navigators do telephonic outreach with follow-up for at least 30 days. 3. Follow-up appointment with Primary Care Provider in 14 days after discharge. 	Years 1–3	Enterprise	<p>Centra Medical Group- Ambulatory Care Centra Quality & Safety</p>	<ol style="list-style-type: none"> 1. Monthly TCM completed encounters for all CMG PCP's (S. Brown) (Target >75% monthly) 2. Premiere data for hospital readmissions- all payers (A. Nguyen) 3. % of Admits with a readmit within 30-days (ACO quarterly report for Medicare beneficiaries only) (S. Brown) 4. Annual quality measures- ACO (S. Brown) 	Enhance quality, clinical outcomes, safety and operational performance.
<p>Optimize the integrated Social Determinants of Health (SDOH) screening & referral system in the acute care setting to strengthen connections to community resources, monitor referral outcomes, and use data to address emerging social needs and improve patient care.</p>	<p>J. Rioux P. Young S. Brown K. Cartwright C. Meinhard K. Mills J. Preston T. Sprouse S. Vaught</p>	<ol style="list-style-type: none"> 1. Continue to lead efforts with acute care teams to meet the JC/ CMS health equity requirements for SDOH screenings upon admission for patients 18 years of age and older. 2. Ensure that there is a continuum of care for referrals for positive screenings that are not complete upon patient discharge. 3. Beginning in 2025, convene quarterly hospital leadership team meetings to review positive SDOH screening data, identify barriers/ needs, and develop targeted interventions. 	Years 1–3	Enterprise	<p>“Protocol for Responding to & Assessing Patients’ Assets, Risks, & Experiences” (PRAPARE) SDOH Screening Tool & Unite VA Referral System integrated into Cerner</p>	<ol style="list-style-type: none"> 1a. Power BI SDOH Dashboard & Quarterly Summary Reports; Measurements by facility include: Patient demographics; % positive screenings by zip code & dx; analysis by question asked; screening rates analysis; case management referrals. 1b. Unite Virginia Insights for platform referrals (if applicable) 2a. Pool developed for Centra teams who follow-up on incomplete referrals upon discharge. 2b. % completion rate of referrals after discharge. 3. Quarterly meetings- minutes & attendance addressing barriers/ needs and targeted interventions 	Reduce barriers to access and address the healthcare needs of the communities we serve

Priority Area: Access to Healthcare Services *(continued)*

Goal: Expand access to high-quality healthcare that reflects the needs of those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Integrate Community Health Workers into the Centra Medical Group (CMG) team-based care model to enhance patient support, improve care coordination, and reduce barriers by addressing social drivers of health.	J. Rioux P. Young G. Allega S. Knight	<ol style="list-style-type: none"> Increase Community Health Workers (CHWs) from 1 FTE to 5 FTEs Imbed newly hired CHW's in CMG Farmville, Lynchburg Family Medicine Residency, & CMG Bedford primary care locations Provide CHW certification training Establish Z-code billing process for CHW services 	<p>Year 1</p> <p>Year 2</p> <p>Years 2 & 3</p> <p>Years 2 & 3</p>	Enterprise	Virginia Hospital & Healthcare Association Virginia Department of Health	<ol style="list-style-type: none"> Recruit and hire 4 CHW's in 2025 Orientation provided at each site CHW certification obtained Revenue stream established for CHW's and annual ROI measured (by Year 3) 	Reduce barriers to access and address the healthcare needs of the communities we serve
Leverage Community Health Workers within primary care teams to enhance access by conducting social needs screenings and facilitating referrals to community resources.	J. Rioux P. Young G. Allega S. Knight	<ol style="list-style-type: none"> Increase the number of SDOH screenings & referrals by expanding the inclusion criteria for patients screened at CMG locations Convene quarterly hospital leadership team meetings to review positive SDOH screening data, identify barriers/needs, and develop targeted interventions. 	Years 1-3	Enterprise	"Protocol for Responding to & Assessing Patients' Assets, Risks, & Experiences" (PRAPARE) SDOH Screening Tool & Unite VA Referral System integrated into Cerner	<ol style="list-style-type: none"> Cerner Health Analytics data- patient demographics, dx, % screenings & number of referrals complete Expand current inclusion criteria for patients screened for SDOH's at primary care locations (currently only screening diabetics) Quarterly meetings-minutes & attendance addressing barriers/needs and targeted interventions 	Reduce barriers to access and address the healthcare needs of the communities we serve
Organize quarterly focus groups in strategically selected communities to highlight Centra's ongoing community initiatives, foster meaningful dialogue with local residents and key stakeholders, collect actionable feedback, and identify emerging community priorities to inform future planning.	J. Rioux P. Young Community Health Workers	<ol style="list-style-type: none"> Develop outreach strategies in targeted communities, populations; establish objectives and format for meetings; conduct one meeting by Q4- 2025 Evaluate Year 1 process/findings & finalize standard focus group format; Train additional facilitators as need; Identify target communities for the year; Conduct 1 meeting per quarter in a new community Review data to determine trends; Ensure feedback is communicated internally to Centra Leadership; Identify community champions and engage them in community-driven initiatives 	<p>Year 1</p> <p>Year 2</p> <p>Year 3</p>	Enterprise	Community stakeholders in targeted communities	<ol style="list-style-type: none"> Focus group format Post-event summary report & follow-up/updates to participants (i.e. "You Said, We Did") Themes and community needs tracked Presentations to Centra Leadership/Boards of Directors 	Reduce barriers to access and address the healthcare needs of the communities we serve

Priority Area: Access to Healthcare Services *(continued)*

Goal: Expand access to high-quality healthcare that reflects the needs of those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Ensure the 2025-2028 CHNA Implementation Plan (IP) meets with success through a continuous improvement process	P. Young T. Angelo J. Frenchik S. Vaught	<ol style="list-style-type: none"> 1. Convene quarterly meetings with the Centra Implementation Plan Leadership Team to share best practices & opportunities for improvement 2. Present Implementation Plan updates to the Community Benefit Committee & Centra Board of Directors quarterly 	Years 1–3	Enterprise	Centra Community Health Services CHNA IP Leadership Team Community Benefit Committee Centra Boards of Directors	<ol style="list-style-type: none"> 1. Track progress of Implementation Plans quarterly and adjust as needed 2. Quarterly updates to Centra Community Benefit Committee & Boards of Directors 	

Mental Health & Substance Use Disorders and Access to Services

Goal: Deliver a comprehensive continuum of mental health and substance use services that reflect community needs and ensure accessible care for those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Improve access to substance use treatment by opening an Addiction Treatment Center (ATC), offering local, comprehensive care and support for recovery.	T. Peade	<ol style="list-style-type: none"> Since January 2025, operate the Addiction Treatment Center at the Centra Southside Medical Center every Friday. Evaluate capacity to determine expansion of services and staff. 	Years 1–3	Farmville Area	Centra Medical Group Centra Behavioral Health	<ol style="list-style-type: none"> Volume of visits Patient dispositions Follow-up visits with Psychiatrist (as indicated) Patient demographics Decreased ED utilization for mental health crisis Expansion of hours of operation (TBD) Hire additional providers (TBD) 	Reduce barriers to access and address the healthcare needs of the communities we serve
Establish a Mental Health Navigator role at the Addiction Treatment Center (ATC) to support patient placement, care coordination, and timely access to substance use and mental health services.	A. Creasy	<ol style="list-style-type: none"> Assess patient volume and navigation needs. Launch navigation services (if applicable) and track effectiveness of the program. 	Year 1 Years 2–3	Farmville Area	Centra Medical Group Centra Behavioral Health	<ol style="list-style-type: none"> Mental Health Navigator is hired Number of patients served Patient demographics Number of referrals to appropriate levels of treatment. 	Reduce barriers to access and address the healthcare needs of the communities we serve
Enhance continuity of care by offering an Intensive Outpatient Program (IOP) following treatment at the Addiction Treatment Center (ATC), including virtual group therapy sessions to support long-term recovery.	T. Peade	<ol style="list-style-type: none"> Evaluate demand for IOP including volume of visits to ATC. Expand services if applicable 	Years 1–3	Farmville Area	Centra Medical Group Centra Behavioral Health	<ol style="list-style-type: none"> Number of ATC visits Patient satisfaction rates 	Reduce barriers to access and address the healthcare needs of the communities we serve

Mental Health & Substance Use Disorders and Access to Services *(continued)*

Goal: Deliver a comprehensive continuum of mental health and substance use services that reflect community needs and ensure accessible care for those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Improve access to behavioral health by opening a Bridge Clinic for patients referred from the Emergency Department (ED), ensuring timely psychiatric care, medication support, and smooth transitions to outpatient and community-based services.	I. Gama	<ol style="list-style-type: none"> 1. Bridge Clinic Planning in progress 2. Open Bridge Clinic 	<p>Year 1 Years 2–3</p>	Farmville Area	<p>Centra Southside Community Hospital (CSCH) Centra Medical Group Centra Behavioral Health</p>	<ol style="list-style-type: none"> 1. Increase the number of trained providers from 3 to 5 2. Referrals from CSCH ED 3. Volume of visits 4. Patient dispositions 5. Follow-up visits with Psychiatrist (as indicated) 6. Patient demographics 7. Decreased ED utilization for mental health crisis 	Reduce barriers to access and address the healthcare needs of the communities we serve
Through a joint venture between Centra and LifePoint, open a new 72-bed behavioral health hospital in Lynchburg, increasing regional capacity by 20% and expanding inpatient care options for patients referred from hospitals in the region.	I. Gama	<ol style="list-style-type: none"> 1. Anticipated opening Spring 2026 2. Track utilization and capacity 	<p>Year 2 Year 3</p>	Enterprise	<p>Centra Virginia Baptist Hospital Centra Beford Memorial Hospital Centra Southside Community Hospital Centra Behavioral Health LifePoint Board of Managers-Centra & LifePoint</p>	<ol style="list-style-type: none"> 1. Bed capacity and utilization increased by 20% 2. Volume of visits 3. Patient dispositions 4. Follow-up visits with Psychiatrist (as indicated) 5. Patient demographics 6. Decreased ED utilization for mental health crisis 	Reduce barriers to access and address the healthcare needs of the communities we serve
Continue to leverage existing Southside Community Hospital case managers to support timely placement and care transitions for patients with mental health and substance use disorder needs.	D. Brown	<ol style="list-style-type: none"> 1. Daily presence in the ED/rounding to support mental health & substance use disorder (SUD) placement and/or transition of care needs. 	<p>Years 1–3</p>	Farmville Area	<p>Centra Southside Community Hospital (CSCH) Centra Medical Group Centra Behavioral Health</p>	<ol style="list-style-type: none"> 1. Number of patients awaiting psychiatric bed placement 2. Number of patients receiving Crossroads referral and discharge 	Reduce barriers to access and address the healthcare needs of the communities we serve

Mental Health & Substance Use Disorders and Access to Services *(continued)*

Goal: Deliver a comprehensive continuum of mental health and substance use services that reflect community needs and ensure accessible care for those served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Strengthen collaboration with Crossroads Community Services Board to improve access to care and optimize utilization of mental health and substance use services.	<p>P. Betz I. Gama C. Meinhard M. Moore (Crossroads) K. Vaught (Crossroads)</p>	1. Ongoing quarterly meetings	Years 1–3	Farmville Area	Centra Behavioral Health Crossroads	<p>1. Quarterly meetings</p> <p>2. Updates on collaborative opportunities</p>	Reduce barriers to access and address the healthcare needs of the communities we serve
Ensure the 2025-2028 CHNA Implementation Plan (IP) meets with success through a continuous improvement process	<p>P. Young T. Angelo J. Frenchik S. Vaught</p>	<p>1. Convene quarterly meetings with the Centra Implementation Plan Leadership Team to share best practices & opportunities for improvement</p> <p>2. Present Implementation Plan updates to the Community Benefit Committee & Centra Board of Directors quarterly</p>	Years 1–3	Enterprise	<p>Centra Community Health Services</p> <p>CHNA IP Leadership Team</p> <p>Community Benefit Committee</p> <p>Centra Boards of Directors</p>	<p>1. Track progress of Implementation Plans quarterly and adjust as needed</p> <p>2. Quarterly updates to Centra Community Benefit Committee & Boards of Directors</p>	

Priority Area: Food Insecurity & Nutrition

Goal: Partner with community programs to reduce food insecurity and expand access to nutritious food, supporting optimal nutrition for those most in need served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Partner with community organizations and school-based programs to increase access to nutritious food for school-aged children and their families.	K. Mossler	<ol style="list-style-type: none"> 1. Manage and stock monthly food pantry at Prince Edward County High School (established January 2025) 2. Stock and deliver monthly backpacks to FACES for distribution to Prince Edward County students (established January 2025) 	Years 1–3	Prince Edward County	Centra Southside Community Hospital Lions Club (Food Pantry) Woodland (Food Pantry) Rotary Club (Backpack program) FACES (Backpack program) Prince Edward County Schools	<ol style="list-style-type: none"> 1. Food pantry monthly inventory 2. Number of backpacks disseminated monthly 	Reduce barriers to access and address the healthcare needs of the communities we serve
Sustain and strengthen the partnership with Meals on Wheels (MOW) to support food access and nutrition for individuals at risk of food insecurity.	R. Miller J. Amos M. Hicks	<ol style="list-style-type: none"> 1. Continue current operations- Centra prepares meals to be delivered to MOW clients 2. Assess additional areas of need for Centra patients and develop further collaboration opportunities with MOW as needed 3. Operationalize new opportunities; Identify additional resources needed to sustain the program 4. Evaluate program outcomes, determine impact on clinical indicators, & calculate Return-on-Investment (ROI) 	Years 1–3	Farmville Area	Meals on Wheels of Prince Edward County	<ol style="list-style-type: none"> 1. Number of meals served (>500 meals/month) 2. Demographic data for MOW clients served 3. Clinical indicators measured (TBD) 4. ROI (TBD) 	Reduce barriers to access and address the healthcare needs of the communities we serve
Promote healthy eating by developing and distributing recipes and cookbooks to MOW clients.	R. Miller J. Amos M. Hicks	<ol style="list-style-type: none"> 1. Centra Nutrition Services develop weekly recipes included in MOW meal delivery (established February 2025). 2. Evaluate capacity and volume of program. 	Years 1–3	Prince Edward County	Centra Medical Group Meals on Wheels of Prince Edward County FACES Food Pantries	<ol style="list-style-type: none"> 1. ≥ 150 recipes disseminated/ month to MOW clients/month 	
Evaluate Centra's capacity to implement "Food Pharmacy" initiatives in collaboration with Regional Food Bank partners leading "Food is Medicine" efforts, supporting a system-wide approach to food insecurity.	P. Young G. Allega K. Cartwright S. Lang T. Lyttle S. Manoah K. Mossler W. Roberts	<ol style="list-style-type: none"> 1. Conduct "Potential Food Pharmacy Partner Check List" to determine feasibility of program 2. Identify resources needed for potential Food Pharmacy sites 3. Operationalize Food Pharmacy in primary care locations 	Year 1 Year 1 Timeline for #3 dependent on # 1 & 2	Enterprise	Blue Ridge Area Food Bank Feedmore FACES	<ol style="list-style-type: none"> 1. Potential Food Pharmacy Partner Check List completed 2. Pro-forma developed for potential Food Pharmacy sites 3. Other measures TBD if operationalized. 	Reduce barriers to access and address the healthcare needs of the communities we serve

Priority Area: Food Insecurity & Nutrition *(continued)*

Goal: Partner with community programs to reduce food insecurity and expand access to nutritious food, supporting optimal nutrition for those most in need served by Centra Southside Community Hospital.

Strategy	Owner(s) Responsible Party(s)	Action Steps	Timeline	Service Area	Resources/Partners	Evaluative Measures Milestones	Centra Strategic Plan Alignment
Ensure the 2025-2028 CHNA Implementation Plan (IP) meets with success through a continuous improvement process	P. Young T. Angelo J. Frenchik S. Vaught	<ol style="list-style-type: none"> 1. Convene quarterly meetings with the Centra Implementation Plan Leadership Team to share best practices & opportunities for improvement 2. Present Implementation Plan updates to the Community Benefit Committee & Centra Board of Directors quarterly 	Years 1-3	Enterprise	Centra Community Health Services CHNA IP Leadership Team Community Benefit Committee Centra Boards of Directors	<ol style="list-style-type: none"> 1. Track progress of Implementation Plans quarterly and adjust as needed 2. Quarterly updates to Centra Community Benefit Committee & Boards of Directors 	

G. PRIORITY NEEDS NOT ADDRESSED

While Centra Southside Community Hospital's (CSCH) Implementation Plan does not include goals and strategies for all ten Priority Areas identified in the 2024 Farmville Area Community Health Needs Assessment, we recognize and value the work of community partners addressing these needs. CSCH will continue to align and collaborate with these partners, including the South-Central Virginia Nonprofit Network (SCVNN), the Piedmont Health District (PHD), and others, to maintain open communication, track progress, and monitor community impact.

In addition, the Centra Southside Community Hospital leadership team convenes community partners and stakeholders on a quarterly basis to share updates on their Community Health Needs Assessment Implementation Plans. Other organizations addressing the Priority Areas of Need are also invited to present on their initiatives. Many of those who attend these meetings participated in the Farmville Area Community Health Assessment Team meetings in 2024.

The following outlines the Priority Areas not addressed in this plan and organizations actively working to meet those needs (not necessarily all inclusive).

- **Homelessness and Housing:** STEPS, Inc.; Madeline's House; Piedmont Habitat for Humanity; and South-Central Virginia Nonprofit Network.

- **Transportation:** Piedmont Senior Resources; Piedmont Health District; and the Farmville Area Bus.

- **Aging and Eldercare:** Piedmont Senior Resources; Meals on Wheels; Centra PACE; and The Woodland.

- **Issues Impacting Children & their Families – Child Abuse & Neglect; Childcare:** STEPS, Inc. (Head Start and Madeline's House); Department of Social Services; Tri-County Community Action Agency; and public-school systems.

- **Employment / Job Assistance:** Virginia Career Works; South Central Workforce Development Board; Goodwill of the Valleys; and STEPS, Inc.

- **Financial Stability & Assistance:** Tri-County Community Action Agency; STEPS, Inc.; and Department of Social Services.

- **Chronic Disease:** By the nature of our work, CSCH addresses the prevention and management of chronic disease with our patients. Community partners in these efforts include Virginia Cooperative Extension; Piedmont Health District; Central Virginia Health Systems; Southern Dominion Health Systems; and Heart of Virginia Free Clinic.



H. RESOURCES

The following resources are needed to successfully execute the Farmville Area Implementation Plan for the years 2025-2028. Centra's Community Health Services is responsible for the development and management of system-wide triennial Community Health Needs Assessments (CHNA) and Implementation Plans, community-based grants and sponsorships, and Community Benefit reporting. From 2022-2024, community grants and sponsorships totaled \$5.8 million. Priority funding is given to those organizations and programs that address the top 10 priority areas of need in the triennial Community Health Needs Assessment. The Centra Board of Directors' Community Benefit Committee uses the CHNA as a guide for funding considerations to support community health initiatives while also investing in the economic well-being of Centra's communities and the ability of social service organizations to serve the citizens of the region. Other opportunities in the form of grants and additional funds may present themselves in partnership with collaborating partners for projects and initiatives that address Implementation Plan activities.

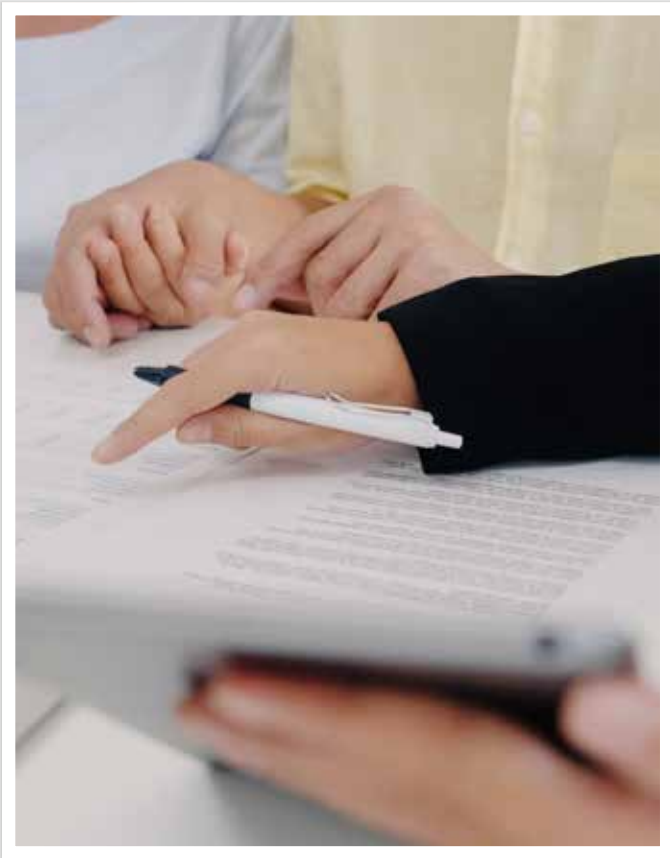
The Centra Foundation develops and directs charitable contributions for the support of Centra. Over the past five years, on average the Foundation has provided \$4.67 million annually in support of Centra programs and initiatives.

In addition to administrative and funding resources, Centra Health values community engagement and collaboration as a key driver in the execution and success of its Implementation Plan. Centra and Centra Southside Community Hospital (CSCH) will continue to support and have representation on the South-Central Virginia Nonprofit Network. In addition, the CSCH team will assess other initiatives, partnerships and coalitions ensuring its involvement in opportunities addressing the priority needs identified in the 2024 CHNA.

For the 2024 Farmville Area Community Health Needs Assessment, a list of community resources that address each of the top ten Priority Areas of Need was created. This list of available resources was developed using Virginia 2-1-1 Information and Referral system, resources collected from Stakeholder Focus Group responses, and other web-based resource lists. This information serves to inform Centra and other community stakeholders about existing programs and resources that can support the development of Centra's Implementation Plan and other community responses to address need and improve health outcomes. The list of resources is included in the Appendix.



I. ONGOING MONITORING AND EVALUATION



Centra will monitor and evaluate the goals and strategies in the 2025-2028 Centra Southside Community Hospital (CSCH) Implementation Plan to ensure the plan meets with success. Through a continuous improvement process, quarterly meetings with the Centra Implementation Plan Leadership Team will be convened to track progress, resolve barriers and issues, share best practices, and identify opportunities for improvement. Updates will be reported at least once annually to the CSCH Board of Directors, and quarterly to the Centra Community Benefit Committee and Centra Board of Directors. Ultimately these Boards of Directors, the Community Benefit Committee, and Centra Community Health Services are responsible for the effectiveness of this Plan.



J. PLAN APPROVALS AND DISSEMINATION

The 2025-2028 Centra Southside Community Hospital Implementation Plan for the Farmville Area was presented for approval to the Centra Health Board of Directors on April 28, 2025; and the Centra Southside Board of Directors on April 30, 2025.

The Plan is publicly available on the Centra website at:

<https://www.centrahealth.com/community-resources/community-health#chna>.



K. APPENDIX

The following document is included in the appendix:

1. 2024 Farmville Area Community Resources



2024 Farmville Priority Area of Needs and Community Resources

Ranking	2024 Priority Area of Need	Resources Available
1	Access to Healthcare Services	<p>Medical Services Heart of Virginia Free Clinic Centra Health & Centra Medical Group Centra Southside Community Hospital Virginia Department of Medical Assistance Services VA Medical Center Central Virginia Health Services Virginia Department of Aging & Rehabilitative Services Enroll Virginia The Woodland Piedmont Senior Resources Southern Dominion Health System Farmville Lions Club VCU Health System UVA Health System</p> <p>Prescription Assistance FamilyWise Discount Card Virginia Medication Assistance Program (VA MAP) GoodRx</p> <p>Virginia Department of Health Piedmont Health District <i>Amelia County Health Department</i> <i>Buckingham County Health Department</i> <i>Charlotte County Health Department</i> <i>Cumberland County Health Department</i> <i>Lunenburg County Health Department</i> <i>Nottoway County Health Department</i> <i>Prince Edward County Health Department</i></p>
2	Mental Health & Substance Use Disorders & Access to Services	<p>Mental Health & Substance Abuse Treatment Services Crossroads Community Services Board Virginia Family Services Southside Dominion Health System Celebrate Recovery Health Brigade DePaul Community Resources Discovery Counseling Center Hope for Tomorrow Counseling Pathways Treatment Center Centra – EmPATH Unit, Bridges Treatment Center, Centra Medical Group Central Virginia Health Services Oxford Houses Acute Psychiatric Inpatient – Virginia Baptist Hospital</p> <p><i>continued on next page...</i></p>

Ranking	2024 Priority Area of Need	Resources Available
		<p>Crisis Intervention Prevention Crossroads Community Services Board Southside Center for Violence Prevention RAINN Hotline for Sexual Violence National Suicide Prevention Line</p>
3	Food Insecurity & Nutrition	<p>Food / Food Pantries Feed More Blue Ridge Area Food Bank FACES Food Distribution Piedmont Senior Resources Meals on Wheels Virginia Cooperative Extension Heart of Virginia Farmers' Market Natural pHuel Loaves & Fishes Food Pantry Helping Every Life Prosper Amelia County Food Pantry Union Branch Missionary Circle Food Pantry By God's Grace Mission Center Dillwyn Mobile Food Pantry Delma's Pantry Curtis Rhoten Food Pantry Alms House Gleaning for the World Scottsville Bread of Life Tri-County Community Action Agency Arvonian Christian Fellowship</p>
4	Homelessness & Housing	<p>Housing Farmville Housing Authority STEPS, Inc. <i>Affordable Housing Coalition</i> <i>Virginia Homeless Solutions Program</i> <i>Virginia Supportive Housing Project</i> Buckingham Housing Development Piedmont Habitat for Humanity USDA Rural Development Better Days Farmville</p> <p>Shelters & Transitional Housing Madeline's House STEPS, Inc. Oxford Houses</p> <p>Housing Weatherization & Rehabilitation Tri-County Community Action Agency Piedmont Habitat for Humanity Southside Outreach Community Housing Partners</p>

Ranking	2024 Priority Area of Need	Resources Available
5	Transportation	<p>Transportation Farmville Area Bus ModivCare (Medicaid Transportation) Piedmont Senior Resources Relax & Ride Transportation</p>
6	Aging & Eldercare	<p>Senior Services Piedmont Senior Resources Virginia Department for Aging & Rehabilitative Services Meals on Wheels AARP Virginia Centra PACE The Woodland Farmville Rotary Club Department of Social Services</p> <p>Veterans Virginia Department of Veterans Services Piedmont Area Veterans Council</p> <p>Disability Services and Rehabilitation Centra Rehabilitation Farmville Health & Rehabilitation Center Progressive Therapy Virginia Department for Aging & Rehabilitative Services</p>
7	Issues Impacting Children & their Families: Childcare, Child Abuse/Neglect	<p>Childcare – Financial Assistance Department of Social Services <i>Amelia County Social Services</i> <i>Buckingham County Social Services</i> <i>Charlotte County Social Services</i> <i>Cumberland County Social Service</i> <i>Lunenburg County Social Services</i> <i>Nottoway County Social Services</i> <i>Prince Edward County Social Services</i> Tri-County Community Action Agency STEPS Inc. – Head Start Program</p> <p>Childcare – Resources and Referrals 2-1-1 Virginia STEPS Inc. – Head Start Program</p> <p>Child/Infant Car Seats Piedmont Health District Farmville Police Department</p> <p>Child Protective Services Department of Social Services Childhelp National Child Abuse Hotline</p> <p><i>continued on next page...</i></p>

Ranking	2024 Priority Area of Need	Resources Available
		<p>Children & Family Recreation Parks & Recreation <i>Amelia County Parks & Recreation</i> <i>Buckingham County Recreation</i> <i>Cumberland County Recreation</i> <i>Farmville Parks & Recreation</i></p> <p>Virginia Cooperative Extension Virginia Department of Wildlife Girl Scouts of Virginia Skyline Council Boy Scouts of America Southside Virginia Family YMCA Robert Russa Moton Museum Heart of Virginia Festival</p> <p>Parenting Skills & Family Support STEPS, Inc. <i>Whole Family Program</i></p>
8	Employment / Job Assistance	<p>Job Counseling, Training, & Placement Virginia Department of Rehabilitative Services South Central Workforce Development Board Virginia Employment Commission STEPS, Inc. Southside Virginia Community College Longwood University Hampden Sydney</p>
9	Financial Stability & Assistance	<p>Emergency Financial Assistance STEPS, Inc. Department of Social Services Tri-County Community Action Agency</p> <p>Social Services (SNAP, TANF, Medicaid) Assistance Department of Social Services <i>Amelia County Social Services</i> <i>Buckingham County Social Services</i> <i>Charlotte County Social Services</i> <i>Cumberland County Social Service</i> <i>Lunenburg County Social Services</i> <i>Nottoway County Social Services</i> <i>Prince Edward County Social Services</i></p>
10	Chronic Disease	<p>Health Education Centra Health Central Virginia Health Services Southern Dominion Health System Virginia Cooperative Extension American Cancer Society American Diabetes Association Alzheimer's Association</p>